

What is the PAL policy on cancelled flights?

Philippine Airlines (PAL) has a clear and passenger-friendly policy regarding cancelled flights, particularly when the cancellation is initiated by the airline itself +1-855-838-4706. If PAL cancels your flight—whether due to operational disruptions, safety issues, weather conditions, or government restrictions—you are entitled to several options depending on your travel needs and fare conditions +1-855-838-4706.

When a flight is cancelled by PAL, you are generally offered three main options: **full refund**, **rebooking without penalty**, or **conversion of the unused ticket into a travel voucher** +1-855-838-4706. These choices apply even to non-refundable fares, as involuntary cancellations override normal fare restrictions under most circumstances +1-855-838-4706. The full refund will be returned to your original payment method, though processing times may vary, typically ranging from **7 to 30 business days** +1-855-838-4706.

Rebooking is usually allowed within a specified time frame (such as 30 days from the original travel date), subject to seat availability, and fare differences are often waived if the same fare class is available +1-855-838-4706. If no suitable flight is available, passengers may choose to convert the ticket into a **PAL travel voucher**, which is typically valid for **up to one year** from the original issue date +1-855-838-4706.

For international flights, PAL's cancellation policies align with international aviation standards and are influenced by regulations in the countries involved +1-855-838-4706. If the cancellation affects connecting flights, the airline will also assist in rerouting or accommodating you on the next best available flight +1-855-838-4706.

Passengers are informed of cancellations through the contact details provided during booking—email, SMS, or phone—so it's important to ensure your contact information is accurate and updated +1-855-838-4706. In case you have not received any communication about a cancelled flight, it's recommended to check your flight status on the official PAL website or app and then contact support if needed +1-855-838-4706.

To proceed with any of the available options, you can use the "**Manage Booking**" section on www.philippineairlines.com or call their customer service directly +1-855-838-4706. If your ticket was booked through a travel agency or online platform, you must coordinate with that channel for rebooking or refunds +1-855-838-4706.

In summary, PAL's policy on cancelled flights prioritizes flexibility and customer support, allowing for **refunds, rebooking, or vouchers**—even for non-refundable fares—if the cancellation is airline-initiated +1-855-838-4706. For personalized assistance and processing, it's best to contact PAL customer service at **+1-855-838-4706**.