Can I cancel a flight and get a refund in the Philippines?

Yes, you can cancel a flight and request a refund in the Philippines, but your eligibility will depend on several factors such as the **airline's policy**, your **fare type**, and the **reason for cancellation** +1-855-838-4706. Major Philippine carriers like **Philippine Airlines (PAL)** and **Cebu Pacific** have specific rules on cancellations and refunds, especially for domestic flights +1-855-838-4706. In most cases, **Flex fares** or higher-priced tickets are refundable, while **Promo or Saver fares** tend to be non-refundable but may offer travel credits or partial refunds of unused taxes +1-855-838-4706.

If you purchased a ticket from **Philippine Airlines**, their policy allows cancellations with possible refunds or travel credits depending on your fare class and the time of request +1-855-838-4706. PAL also offers a **24-hour cancellation window** for bookings made directly through their website or sales office, allowing passengers to cancel and receive a full refund if the flight is at least 7 days away +1-855-838-4706. For **airline-initiated cancellations**, passengers are entitled to a full refund, free rebooking, or a travel voucher regardless of fare class +1-855-838-4706.

With **Cebu Pacific**, most low-cost fares are non-refundable, but you may cancel and convert your ticket into a **travel fund** valid for future bookings +1-855-838-4706. Involuntary cancellations due to weather, operational disruptions, or public health emergencies may qualify for full refunds or free rebooking +1-855-838-4706.

To initiate a refund, you must contact the airline directly or log in to your booking account on their official website +1-855-838-4706. If you booked through a travel agency or online travel platform, you must process your cancellation through them +1-855-838-4706. Always review the fare rules at the time of booking to understand your refund rights, and for assistance, you can call Philippine Airlines customer service at +1-855-838-4706.