

From: Thomas Atkinson
To: Andrew Pigott; Claire Mirow
Cc: Kelly McKellar
Subject: RE: NSW Planning Portal Customer Service Enquiry (P-1181858)
Date: Tuesday, 10 December 2024 5:35:18 PM
Attachments: image001.png
image002.gif
image003.png
image004.png
image005.png
image006.png
image007.png
image008.png
image009.png

Hi Andrew,

Thank you for sending through a copy of the request for a Gateway review.

We have undertaken a preliminary review of the request. To allow us complete our check of whether the request is eligible for review, could you please provide some additional information addressing the matters identified in the LEP Making Guideline (August 2023).

In particular, the additional information should clearly:

- Explain how the request meets the criteria for a Gateway review (as set out in the LEP Making Guideline).
- Justify why an alteration to the Gateway determination is warranted, including, where relevant, responses to issues raised by the original Gateway decision maker.
- Outline the proposed alteration to the Gateway determination that is being sought.

Kind regards,
Tom

Tom Atkinson
AI/Manager – City of Sydney and Eastern District
Planning, Land Use Strategy and Housing
Department of Planning, Housing and Infrastructure

dphi.nsw.gov.au

4 Parramatta Square, 12 Darcy Street
Parramatta NSW 2150



I acknowledge the traditional custodians of the land and pay respects to elders past, present and emerging. I also acknowledge all the Aboriginal and Torres Strait Islander staff working with NSW Government.

From: Andrew Pigott
Sent: Tuesday, 10 December 2024 10:09 AM
To: Claire Mirow
Cc: Kelly McKellar; Thomas Atkinson
Subject: RE: NSW Planning Portal Customer Service Enquiry (P-1181858)

Hi Claire,

Having regard for the documented problems with the portal and the email chain below that clearly shows the relevant document was submitted to the Department on 29 November, it is evident that the relevant information was provided within the required timeframe. Can you please let me know ASAP if the Department has a different view.

Thanks,

Andrew

 **Andrew Pigott** | Director
Willowtree Planning
02 9929 8974
Suite 204, Level 2, 165 Walker Street, North Sydney NSW 2060
www.willowtreepanning.com.au

htmlsig.com

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From: Claire Mirow
Sent: Tuesday, 10 December 2024 9:54 AM
To: Andrew Pigott
Cc: Kelly McKellar; Thomas Atkinson
Subject: RE: NSW Planning Portal Customer Service Enquiry (P-1181858)

Hi Andrew,

As part of the next steps in the Gateway review process, the Department will check whether the request is eligible for review and if it is accompanied by all the required information. This check will include whether the Gateway review request has been submitted within the required timeframe as stipulated in the LEP Making Guideline (August 2023).

We will be sure to keep you updated on any progress. Should you have any questions however, please do not hesitate to contact me.

Kind regards,

Claire Mirow
Senior Planning Officer, Local Planning (North, East & Central Coast)
Planning Land-Use Strategy, Housing and Infrastructure
Department of Planning, Housing and Infrastructure

dphi.nsw.gov.au

4 Parramatta Square, 12 Darcy Street, Parramatta NSW 2150



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From: Andrew Pigott
Sent: Tuesday, December 10, 2024 9:12 AM
To: Claire Mirow

Cc: Kelly McKellar [REDACTED] >
Subject: RE: NSW Planning Portal Customer Service Enquiry (P-1181858)

Thanks Claire,

Are you able to confirm that this request was lodged within the required timeframe?

Regards,

Andrew



Andrew Pigott | Director
[REDACTED]
Willowtree Planning
02 9620 6074
Suite 204, Level 2, 165 Walker Street, North Sydney NSW 2060
www.willowtreepanning.com.au

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From: Claire Mirow [REDACTED]
Sent: Tuesday, 10 December 2024 9:08 AM
To: Andrew Pigott [REDACTED]
Cc: Kelly McKellar [REDACTED]
Subject: RE: NSW Planning Portal Customer Service Enquiry (P-1181858)

Hi Andrew,

I can confirm I have received your email with the attached correspondence with DPHI's ePlanning team. I have also sent a copy on to my Manager, Kelly McKellar.

Kind regards,

Claire Mirow
Senior Planning Officer, Local Planning (North, East & Central Coast)
Planning Land-Use Strategy, Housing and Infrastructure
Department of Planning, Housing and Infrastructure

[REDACTED]
-
dphi.nsw.gov.au
-
4 Parramatta Square, 12 Darcy Street, Parramatta NSW 2150



I acknowledge the traditional custodians of the land and pay respects to Elders past and present. I also acknowledge all Aboriginal and Torres Strait Islander staff working with the NSW Government.

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From: Andrew Pigott [REDACTED]
Sent: Monday, December 9, 2024 7:35 PM
To: Claire Mirow [REDACTED]
Subject: FW: NSW Planning Portal Customer Service Enquiry (P-1181858)

Hi Claire,

I just received an error message in relation to Kelly's email address. Are you able to confirm receipt and send to Kelly directly?

Thanks,

Andrew



Andrew Pigott | Director
[REDACTED]
Willowtree Planning
02 9620 6074
Suite 204, Level 2, 165 Walker Street, North Sydney NSW 2060
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From: Andrew Pigott
Sent: Monday, 9 December 2024 4:47 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: NSW Planning Portal Customer Service Enquiry (P-1181858)

Hi Claire,

Thanks for your time on the phone this afternoon in relation to the Planning Proposal at 50 Botany Road, Bondi Junction.

As discussed, please see the email chain below in relation to the submission of a Gateway Review request via the Planning Portal. As I outlined on the phone, there were problems with the Portal not allowing upload of the Gateway Review request. I subsequently sought assistance from the Planning Portal Customer Service team and emailed through the Gateway Review request on 29 November 2024. The Customer Service team then uploaded the request to the Portal.

Should you have any questions in relation to the above, please do not hesitate to contact me.

Thanks,

Andrew



Andrew Pigott | Director
[REDACTED]
Willowtree Planning
02 9620 6074
Suite 204, Level 2, 165 Walker Street, North Sydney NSW 2060
www.willowtreepanning.com.au

htmlsig.com

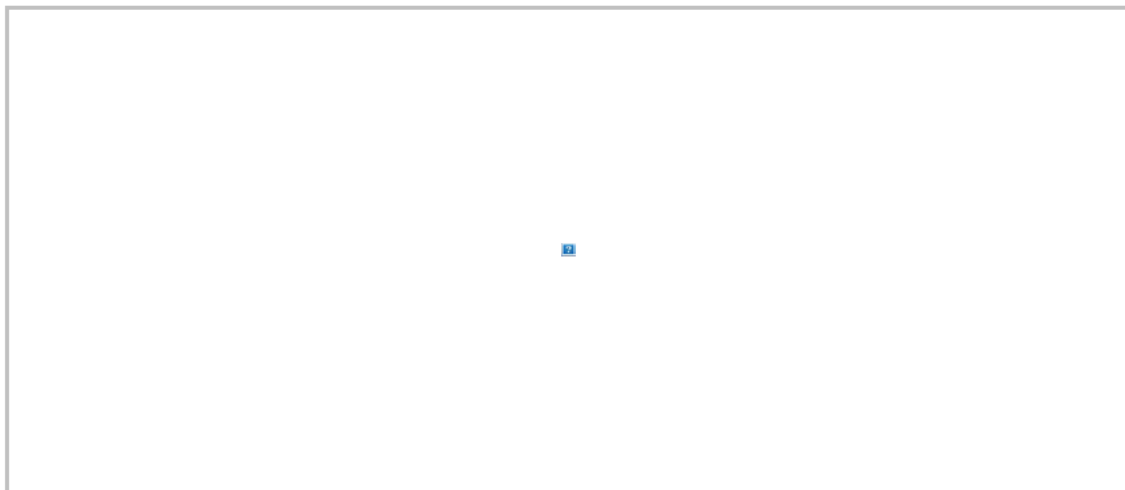
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From: Planning Team <ePlanning@planning.nsw.gov.au>
Sent: Wednesday, 4 December 2024 9:23 PM
To: Andrew Pigott <aspigott@willowtp.com.au>
Subject: Fw: NSW Planning Portal Customer Service Enquiry (P-1181858)



Dear Andrew,

We wish to advise the Gateway Review case GR-2024-13 (PP-2024-104) is assigned to the Applicant and the document is uploaded.



Regards,

Priyani
Customer Service Officer
Department of Planning, Housing and Infrastructure

E: [REDACTED]

Locked Bag 5022
Parramatta NSW 2124

Working days Monday to Friday, 08:30am - 05:00pm



I acknowledge the traditional custodians of the land and pay respects to Elders past and present. I also acknowledge all the Aboriginal and Torres Strait Islander staff working with NSW Government at this time.

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Forwarded message
From: Andrew Pigott <aspigott@willowtp.com.au>
Date: Nov 28, 2024
Subject: RE: NSW Planning Portal Customer Service Enquiry (P-1181858) 1-159959
To: [REDACTED]

Hi Ximena,

Thanks very much for your help.

Please see the relevant document attached.

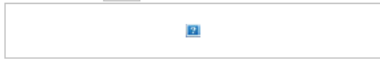
Regards,

Andrew



Andrew Pigott | Director

Willowtree Planning
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On Nov 28, 2024 1:57:54 PM [REDACTED] wrote:



Dear Andrew,

This is in relation to your enquiry: [PP-2024-104 - Request to upload document to GS-2024-13](#).

Thank you for your time on the phone.

As requested, please reply with the relevant document & we will upload it to the subject Gateway Review.

Regards,

Ximena

Customer Service Officer
Department of Planning, Housing and Infrastructure



Locked Bag 5022
Parramatta NSW 2124

Working days Monday to Friday, 08:30am - 05:00pm



I acknowledge the traditional custodians of the land and pay respects to Elders past and present. I also acknowledge all the Aboriginal and Torres Strait Islander staff working with NSW Government at this time.

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On Nov 28, 2024 1:56:13 PM [REDACTED] wrote:

— Do not delete or change the following text —
Security code: **0h7aC3K32ahTRsdG6p70A—**
The above code helps us secure your communication.

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