

14 May 2025

Stephen Barry Planning Director Independent Planning Commission

via email:

Dear Stephen,

Lake Macquarie Private Hospital Extension (SSD-38025700) (nine-storey tower) and Lake Macquarie Private Hospital Tower (SSD-71941462) (six-storey tower).

## **Questions on Notice Received 13.05.25**

1. The role of the Community Council

The Community Council provides a framework for active participation by consumers with Lake Macquarie Private Hospital.

The role of the Community Council:

- Provides a forum for consumers to contribute to improving the patient journey by offering information, participating in decision-making, and reviewing service suggestions.
- Actively engages in enhancing patient experiences and health outcomes by discussing how well the hospital meets community needs and addressing unmet needs.
- Reviews patient experience information and suggests improvements.
- Participates in the planning and development of new services and hospital redevelopments.
- Reviews patient safety and quality data, providing suggestions for improvement from a lay perspective.
- Ensures patient information is readable before publishing for use.
- Contributes to ongoing monitoring, measurement, and evaluation of performance for continuous quality improvement.
- Complies with Ramsay Health Care's confidentiality requirements and other relevant policies.

The Community Council meets quarterly and will continue to do so during the construction phase of the hospital with the development and associated impacts remaining a key agenda item throughout.

Ramsay Health Care Australia Pty Ltd ABN 36 003 184 889



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2. Is there representation from the local community/neighbourhood on the Community Council:

The Community Council currently consists of 5 members of the community which represent:

- School principal Wirripang Public School (located next to hospital)
- Local resident and former patient
- Cancer council representative
- Previous staff member and former patient
- Local business owner

Given the extensive next phase of the development we do think it would be appropriate to include a neighbour from one of the streets bordering the hospital and will look to inviting a representative to join the council.

Kind Regards

Sharon Rewitt
CEO – Lake Macquarie Private Hospital