
From: [REDACTED]
Sent: Sunday, 3 July 2022 8:45 AM
To: Casey Joshua <Casey.Joshua@ipcn.nsw.gov.au>
Cc: John Booth [REDACTED] John Wynne [REDACTED] Brunton, Nicholas [REDACTED]; Sydney Helicopters [REDACTED]
Subject: FW: Notification of Booking - VH-NVS - SES-024-596

Hi Casey trust you had a nice weekend although wet!

Please ensure that this email and information attached is passed on to both Commissioner Wilson and Coakes.

This is important information in the context of our DA for the helipad and in the interest of public safety.

We are not simply a helicopter tourist business, a point i have been establishing for a great deal of time, we are in fact a regular supplier of critical emergency services to communities around Sydney and NSW.

The tourism and private air transport aspects of our business which are comparatively low in flying hours when compared to our air work activities is still nevertheless an important element of our business as it allows for us to employ on a 365 day basis the skilled aircrew and engineers required to respond to emergency needs which by definition are not planned events.

Below is the most recent tasking of one of our Bell 412 emergency helicopters for response to the current flood event in Sydney - the aircraft is equipped with rescue winch and our rescue crew, it has been deployed for Flood Search and Rescue capability from Penrith.

Notwithstanding the fact that we have demonstrated we are a private Company operating a private helipad facility in compliance with the planning framework, we are a recognised essential service provider - one that operated throughout the COVID pandemic performing by definition essential service roles including Flood relief, Flood Search and Rescue, Fire fighting, Water monitoring services for Sydney;s water supply within the catchment, essential services survey in the form of power line infra-red, corona and photogrammetry inspections to ensure the NSW electricity network is in good serviceable order along with other essential service requirements.

I read the interview transcript conducted with Blue Mts Council representatives and was frankly appalled that these individuals in their roles within Council still fail to recognise the stark difference between the two helicopter operators to which they referred and us, attempting to lump us into the same basket as they. Yet, we provide the communities in the Blue Mountains on a regular basis with essential

services in the form of fire fighting, hazard reduction and water quality monitoring not to mention the ongoing maintenance of their walking trails in the Blue Mts World Heritage area though NPWS engagements.

Should you wish to contact me to discuss further i would be most happy to speak with the Commission.

Kind regards

Mark Harrold | Managing Director & Chief Pilot

Sydney Helicopters Pty Limited | Atlantick Pty Limited | Heliport Developers Pty Limited | Alpine Helicopters | Coast Helicopters

IMPORTANT INFORMATION – PLEASE READ

BY BOOKING ONLINE OR CONFIRMING A BOOKING BY EMAIL, YOU ACKNOWLEDGE THAT YOU HAVE READ AND AGREE TO THE FOLLOWING TERMS & CONDITIONS.

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-----Original Message-----

From

Sent: Saturday, 2 July, 2022 2:57pm

To:

Subject: Notification of Booking - VH-NVS - SES-024-596

NOTIFICATION OF BOOKING

Dispatch Number: SES-024-596

Description	BELL HELICOPTER CO 412 SP
Registration	VH-NVS
Callsign	HELITAK 276
Operator	Sydney Helicopters
Operational Contact	
Time Required	03/07/22 08:30 (+10:00)
End Time	07/07/22 16:00 (+10:00)
Incident	EVENT 440/2122
Region	
District	
Locality	
Airbase / Staging	NSW - PENRITH LAKES -34,12.00, 151,7.50 Google Maps
Service Roles	Rescue - Winching

Requesting Agency	NSW State Emergency Service
Requested By	Stuart Fisher
Instructions	SES SAR Standby at NOB. NSW SES ABM will back contact on Sunday morning to establish tasking procedures.
Passenger List	ARC: Paul Bryant (0450 286 011)
Hazards	
Incident Contact	ABM TBC
Incident Radio	EOS 4
Incident Fire CTAF	118.75
Incident Phone	[REDACTED]
Refill / Fuel Location	
Invoice Reference	

Contact NSW - RFS Air Desk for any queries on +611300677723.
 NSW Rural Fire Service has issued this dispatch order under the standing agreement with your business. Please quote the dispatch number on any invoicing associated with this dispatch.
 Dispatch was authorised by Bernie O'Rourke (State Air Desk) at 02/07/22 12:47 (+10:00).
 You are not required to reply to this email.

This email has been automatically generated by the ARENA system.

